



**Passenger Transport in New South Wales  
– A helicopter view**

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# Context

- TfNSW manages over 700 service contracts across NSW
- Delivering over 12.5 million services across bus, ferry, light rail and rail
- Investment in services over \$5.5 bn per annum



**11 million services**  
**286 million journeys**



**212,000 services**  
**17 million journeys**



**74,435 services**  
**9.5 million journeys**



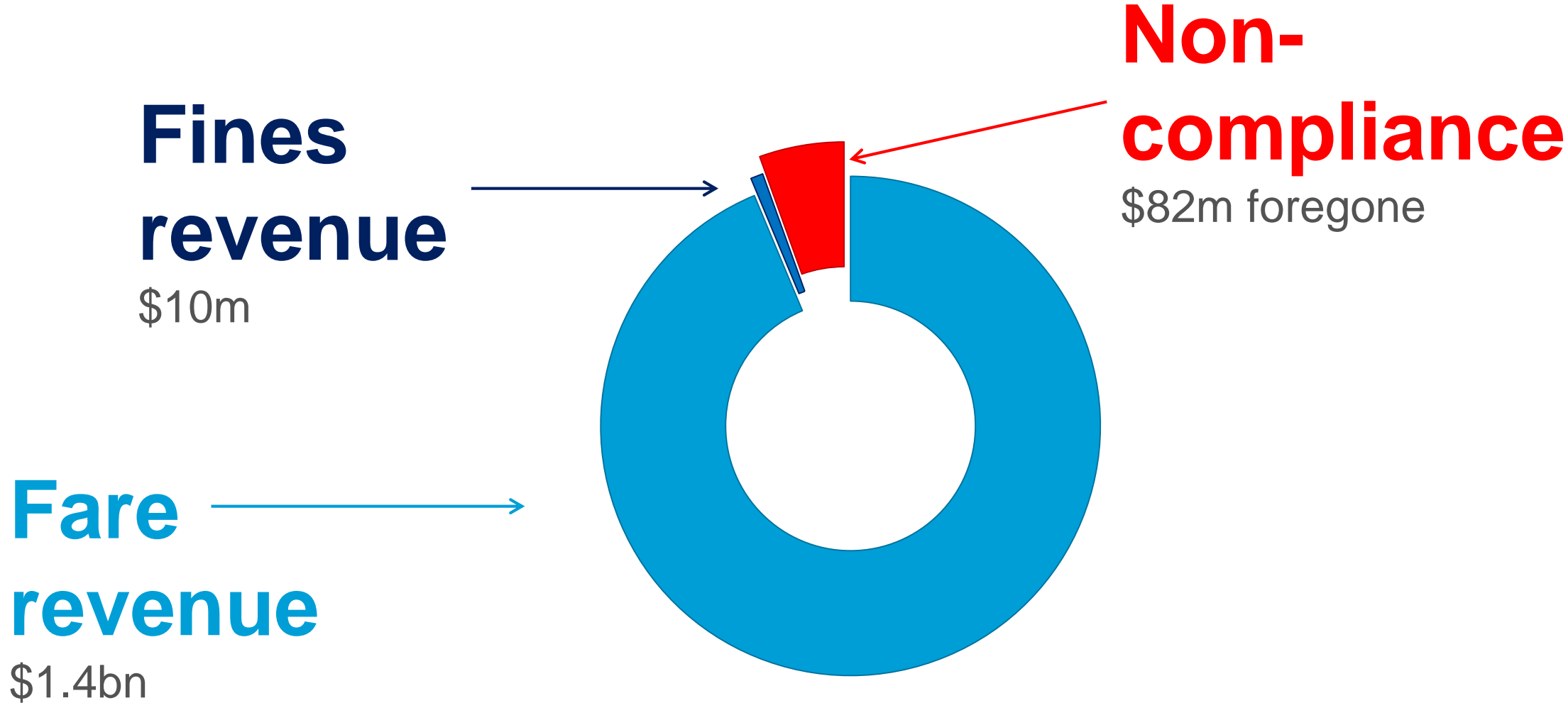
**1.2 million services**  
**345 million journeys**

# Infrastructure Pipeline



**\$51.2bn**  
**over the next**  
**4 years**

# Fare revenue is used to fund transport services



# A new generation of public transport service contracts

- Focusing on performance improvements and delivering more services for the public dollar.
- Fostering service innovation, resulting in headway and on demand services using different vehicle types.



# Recent customer focused outcomes



# Sydney Ferries Services tender currently in the market

- The current Harbour City Ferries contract expires 27 July 2019.
- Tender closing 5 November 2018.



# Bus strategy opportunities to facilitate future projects

- Bankstown rail line rolling possessions (Metro South West)
- Carlingford rail line closure (Parramatta Light Rail)





# Renewal program for Sydney Metro Bus Contracts

- The Sydney Metropolitan Bus Service Contracts will expire from December 2020.
- Over \$2.5bn investment per annum on bus services
- First tranche of market engagement will occur mid-late 2019.



# Enhancing the Bus Procurement Panel

- Focus more on safety and fire mitigation
- Reviewing bus specifications
- Collaborating with key stakeholders including Operators
- Established Bus Industry Liaison Working Group



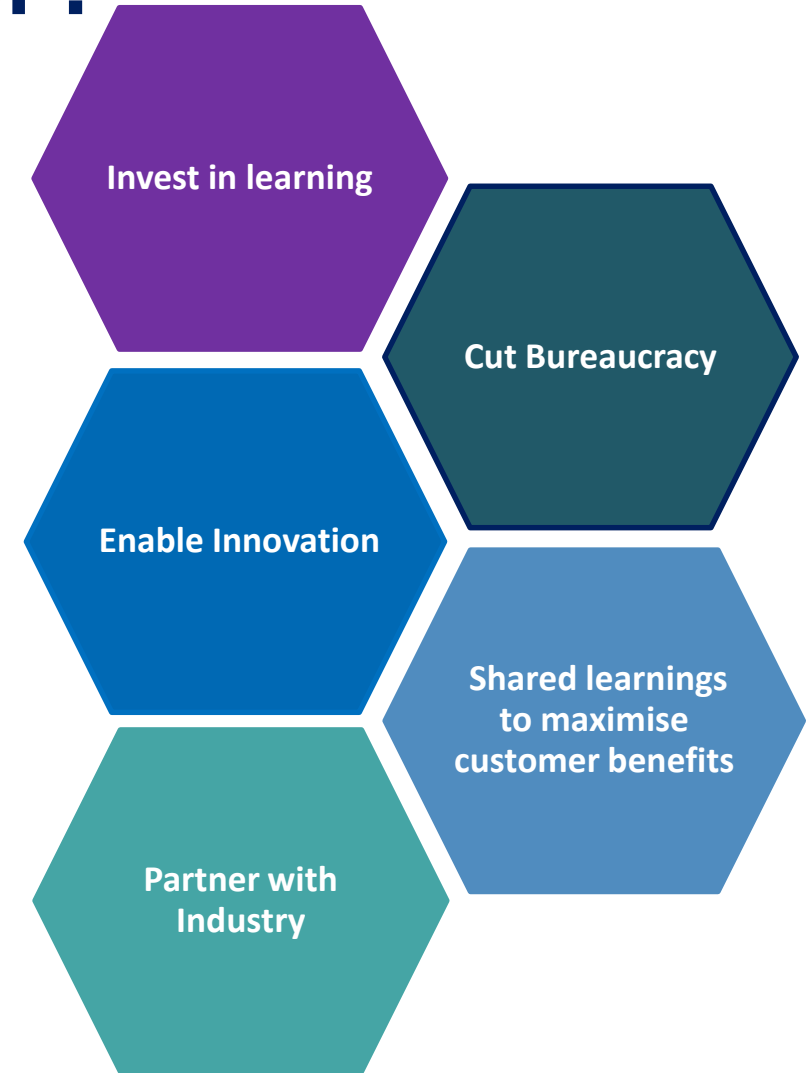
# Operations and Maintenance of the Country Regional Network

- CRN comprises 2,386 route km of operational passenger and freight rail lines and 3,139 route km of non-operational lines
- Operations & Maintenance Deed expires in June 2021
- The 10 year contract is worth over \$1bn
- Tender to be released end 2019



# What is it that we are looking for?

- Private sector engagement is critical, we've implemented swifter tender processes where the market is able to propose new approaches
- Better use of available transport data means there's more awareness of service delivery



**Thank you**